Feedback – TWBC Hackney Carriage and Private Hire Licensing Policy 2020

Name	Comment & Policy Reference	Officers Comments.
Clayton Berry – HC Proprietor	30.3 The licence of any vehicle which fails its inspection requirements will be automatically suspended until such time as the vehicle has been re-examined by the same testing station and the necessary pass certificates obtained. 30.3 Can i have that in Bold to stand out? 30.8 The Authority may suspend a vehicle licence if it's not presented for its interim test (six month) by the due date.	30.3 – Officer to amend
	30.8 Instead of may change to will?	30.8 – There will be instances where circumstances determine appropriate action if the vehicle is suspended or not. Therefore no change and leave as may.
	5.6 Spelling mistake	5.6 – system has inserted a space within the word Committee. Officer to ensure final version is correct.

Name	Comment & Policy Reference	Officers Comments.
	 3.3 is could be confusing as it mention what sort of vehicles 4.2 Change doors to 4 from 3 8.1 "Hackney" should be mention? 13 Exemption if applying for airports etc. they should be exempted can we look at this in more detail 17 2007/6 or tw2012-2 which one is right? as only one rank is on that road 	 3.3 Noted, but in the context of the paragraph officers believe it to be clear. 4.2 Three is least and felt to be acceptable – therefore no change. 8.1 Unclear as to what the responder is referring to & sought clarification via phone; however he was unable to provide further clarity. 13 The existing criteria should remain unchanged and therefore it's not proposed to amend. 17 These reference numbers are allocated by Parking/Senior Traffic Engineer when an 'order' is made and both are correct.
David Scott – Member of the Public	Having read large parts and scanned the remainder - it all seems quite reasonable. However I would like to be assured that the policy does not inhibit UBER style taxis to operate within the Borough. This type of service substantially increases the ability of potential passengers to use vehicles for hire.	The proposed policy does not inhibit UBER style operations.

Name	Comment & Policy Reference	Officers Comments.
	I would also like to ensure as the government opens licences for autonomous vehicles, that the policy can accommodate these within government regulations. Such vehicles are already on trial in Croydon, Milton Keynes and elsewhere in the UK and in other countries.	The Council will continue to monitor developments in the use of autonomous vehicles and if deemed to be safe and appropriate could consider amending the Policy.
Ahmed shah Ahmedi – Licensed driver	Hi There I have been driving hackney for a while; I would like to have my own plate! Thanks.	The unmet demand survey undertaken earlier this year identified no unmet demand, therefore based on the survey results there is a sufficient number of vehicles exist within the current fleet.

 $Y:\ \ V:\ \ \ V:\ \ V:$